

MAHLE Forum

Designed for Field Service



Mahle Forum

Homepage

MAHLE

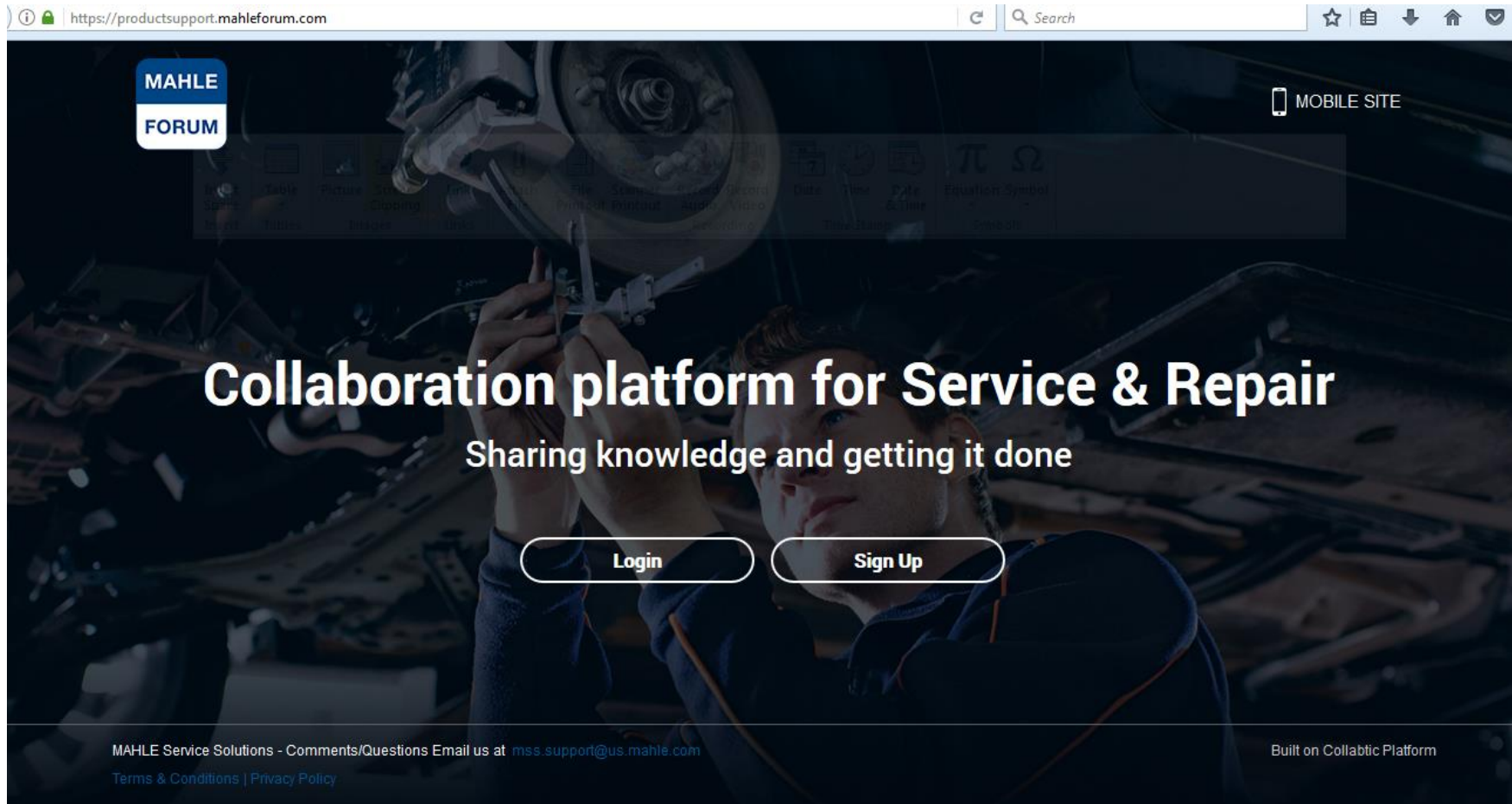
Driven by performance

Login or Signup at the following URL

<https://productsupport.mahleforum.com>

Need help? Email mss.support@us.mahle.com

https://productsupport.mahleforum.com



NEW SIGN UP

MAHLE

Driven by performance

https://productsupport.mahleforum.com/signup

MAHLE FORUM

MAHLE Service Solutions Product Support

MOBILE SITE

Sign Up

Upon sign up, we will send a request to the administrator to approve your account.

You will be notified by email, once your account is approved.

Any questions, call 1-800-468-2321

Already have an account? [Login](#)

MAHLE Service Solutions - Comments/Questions Email us at mss.support@us.mahle.com

Terms & Conditions | Privacy Policy

Built on Collabtic Platform

- Sign up requires (a) Email (b) Password (c) Business Name (d) Phone Number

What to expect after Sign Up?

- Once you sign up, an email request is sent to the forum administrator
- The Administrator will review the request, follow-up if there are any questions
 - We will use your signup email or phone number to contact you
- Once confirmed, administrator will approve your request and you'll get an email
- Upon receiving the email you can Login to the website

New Threads: Tap here to start a new thread for a support required

MAHLE

Driven by performance

The screenshot shows the MAHLE Forum interface. At the top left, the MAHLE FORUM logo is visible. The main header is 'Product Support'. On the right side of the header, there are navigation icons for Forum, Notifications, History, and TechInfo. Below the header is a search bar and a toolbar with various attachment options like Picture, Screen Clipping, Link, Attach, File, Scanner, Record Audio, Record Video, Date, Time, Date & Time, Equation, and Symbol. A red circle highlights a '+' icon in the top left corner of the main content area, which is used to create a new thread. A red arrow points from this icon to a grey text box on the right that contains the text: 'If you need help with an issue, document the issue by tapping here'. Below the toolbar, there are two thread cards. The first card is titled 'Error - Oil bottle Full' and the second is 'Error at launch'. Both cards show the user 'User9 Rookie' and the product 'ArcticPRO ACX1299'. The first card has 9 views and 1 reply, while the second has 1 view and 1 reply. At the bottom of the page, there is a footer with the text 'MAHLE Service Solutions - Comments/Questions Email us at mss.support@us.mahle.com' and 'Built on Collabtic Platform'.

TechInfo: Tap here to access or upload shared documents



Driven by performance

MAHLE FORUM Product Support

Forum Notifications History **TechInfo**

Search...

User9 Rookie ArcticPRO ACX1299 4 weeks ago
KIA 1234yf Machine
Error - Oil bottle Full
Customer was stating that they were getting an error for OIL DRAIN bottle full.
9 Views 1 Reply

User9 Rookie ArcticPRO ACX1299 4 weeks ago
KIA 1234yf Machine
Error at launch
Application error upon launch. The error say 'ArcticPRO has enconterd an error' and give the Tech Support ...
1 View 1 Reply

MAHLE Service Solutions - Comments/Questions Email us at mss.support@us.mahle.com Built on Collabtic Platform

Uploading new Documents



Driven by performance

The screenshot shows the MAHLE Product Support forum interface. The top navigation bar includes the MAHLE FORUM logo, 'Product Support', and links for Forum, Notifications, History, and TechInfo. Below this is a 'TechInfo' section with a search bar and various document type icons. A sidebar on the left contains a 'NEW' button (circled in red), 'All Files', 'General', 'Make', and 'Contributor'. The main content area is a table of documents with columns for Type, Make, Model, Title, Updated by, and Last Updated. A red arrow points from the 'NEW' button to a text box that says 'Tap here to upload a new attachment or document'.

Type	Make	Model	Title	Updated by	Last Updated
Docs	ArcticPRO	ACX1299	Spares List	User9	Jul 6, 2017 4:26 PM
Docs	ArcticPRO	ACX1120H	Bulletin - Scale Bolt	B Crosby	Jun 29, 2017 11:19 AM
Docs	ArcticPRO	ACX1120H	Setup and Operation	angel	Jun 29, 2017 10:00 AM
Docs	ArcticPRO	ACX1280	ACX1280 Setup and Operation	angel	Jun 28, 2017 5:04 PM
Docs	ArcticPRO			angel	Jun 28, 2017 4:43 PM

MAHLE Service Solutions - Comments/Questions Email us at mss.support@us.mahle.com

Built on Collabtic Platform