



Driven by performance

Date: 9/25/15

RE: **IMPORTANT SAFETY NOTICE - DISCONTINUE USE OF VCX-1 AND VCX-4 MACHINES WITH ACRYLIC TUBES SOLD BY RTI TECHNOLOGIES, INC.**

TO: MAHLE AFTERMARKET, INC., SERVICE SOLUTIONS'S VALUED CUSTOMERS

C: VCX DISTRIBUTORS, SALES REPRESENTATIVES AND SERVICE PROVIDERS

MAHLE Aftermarket, Inc., Service Solutions ("MAHLE") appreciates its business relationship with its customers. As you may know, MAHLE purchased certain assets of RTI Technologies, Inc. ("RTI") from Robert Bosch LLC in January 2013. Since that date, MAHLE's goal has been to provide its customers with both superior products and customer service. For that reason, MAHLE is providing notice of a **critical safety risk related to use of the VCX-1 and VCX-4 machines ("VCX Machines") distributed with acrylic tubes** that RTI manufactured and sold prior to July 2008.

SAFETY WARNING

It is imperative that your company discontinue use of the VCX Machines with acrylic tubes immediately. If your company has replaced its tubes with fiberglass tubes or purchased a VCX Machine after July 2008, then this notice does not apply. If you are uncertain whether your VCX Machine contains acrylic tubes, please contact an authorized MAHLE Service Provider or an authorized MAHLE Sales Distribution Representative immediately.

There is an EXTREME SAFETY RISK when operating VCX Machines with acrylic tubes. In some instances when using the **VCX Machines, the acrylic tubes can begin to leak and in some instances implode and cause the acrylic tubes to shatter and release shards and hot liquid that may injure those in proximity to the VCX Machines.**

ALTERNATIVES TO ACRYLIC TUBES

While MAHLE appreciates the benefits that the VCX Machines provide to your business, MAHLE believes that the safety of your employees and customers and the protection of the property in your businesses are most critical. Since some VCX Machines are at least thirteen years old, MAHLE recommends replacement of the VCX Machines. MAHLE can arrange for a Sales Distribution Representative to visit your facility to discuss other equipment options. As an alternative, you may order fiberglass tubes to replace the acrylic tubes and have an Authorized Service Provider install the fiberglass tubes. Please note that it will take approximately 6 to 8 weeks for MAHLE to receive the fiberglass tubes from the supplier. Continued use of VCX Machines with acrylic tubes is at your own risk.

AGAIN, DISCONTINUE USE OF THE VCX MACHINES WITH ACRYLIC TUBES IMMEDIATELY AS THERE IS A HIGH SAFETY RISK WITH USE OF THE VCX MACHINES WITH ACRYLIC TUBES. THE VCX MACHINES ARE NOT SAFE WHEN USED WITH ACRYLIC TUBES BECAUSE THEY MAY IMplode AND CAUSE SERIOUS INJURIES.

This safety notification only applies to VCX Machines operating with acrylic tubes that RTI manufactured and sold prior to July 2008.