RemotePRO

The perfect ally for your workshop

From now on you will no longer have 'impossible missions' in your workshop: with MAHLE's new remote diagnostics you can rely on a whole team of technicians ready to assist you and work for you.

RemotePRO

It is the remote diagnostic support solution that complements and enhances your MAHLE self-diagnosis.

Thanks to the connection with TechPRO® self-diagnosis, a team of specialised professionals and a considerable variety of original diagnostic tools is at your disposal on a daily basis, enabling you to tackle any diagnostic challenge.

- Service can be activated on all TechPRO® platforms (stand alone, iOS, Windows, Android)
- More than 20 specialised technicians, experts in self-diagnosis and repair
- More than 100 original OE diagnostic tools
- More than 60 brands covered
- Service with the best service coverage during working hours, including Saturdays
- Pay per Use solution (MAHLE Coins): no charge if the service is not used
- DoiP protocol supported; 4 simultaneous CAN-BUS channels

MAHLE

RemotePRO

Simple operation; immediate response

You can now access remote diagnostics at any time, by simply activating the appropriate service on your TechPRO®.

By connecting the RemotePRO interface, you allow vehicle-specific data to be shared with remote service operators. In this way, thanks to the acquisition of all useful elements and thanks to a convenient chat from TechPRO® it will be possible to complete the service in the blink of an eye.

Final Report

At the end of each operation, you will receive an email containing a detailed report of the operation, which you can also share with your customer.

At any time, it will be possible to query the status and outcome of each request.

Available services	
Preliminary Scan + error deletion	Scan to be performed upon acceptance of a repair job, including error deletion
End Scan + error deletion	Scan to be carried out at the end of a repair job, including error deletion
Calibration	System calibration, including ADAS modules
Programming + calibration	Component activation and subsequent calibration
Programming / coding	Programming and/or coding of modules or sensors, following the operation
Service Reset	Procedures required during routine/periodic maintenance work
Special configurations and investigations	Support and diagnostic investigations for specific issues
Key Encoding	Transponder Key Programming Procedure

Technical Data

- LCD Display
- Wireless connection:
  WIFI 802.11 b/g/n Single-Band
  (2.4GHz) | Bluetooth 4,1, BLE
- Wired 10/100Mbps
  Ethernet connection

- Power supply: 8-18V input, 12V
  Typical, 20V MAX, Fused 2A input.
- Operating temperature: 0°C to 60°C
- Dimensions: 40 x 250 x 120 mm
- Weight: 0.900 kg

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